

QUALITY AND ENVIRONMENTAL POLICY

TOREX Sp. z o. o.

The TOREX company is a manufacturer of wooden curtain rods. The mission of our company is to provide our customers with products in accordance with their requirements and current legislation and to ensure the lowest possible negative impact on the environment (with particular emphasis on the immediate vicinity of the plant) - customer satisfaction and conscious efforts to reduce environmental nuisance are the main directions of our company's development.

For this reason, we adhere to the following rules:

- Expanding the product range based on the latest global design trends;
- Shaping the belief that every employee is responsible for product quality and the environment;
- Systematic improvement of production methods in such a way that, while maintaining the highest quality of the product, the environmental impact is reduced;
- Use of raw materials and materials which are safe for employees and environmentally friendly;
- The customer is served by us professionally and comprehensively, which provides him with comfort in cooperation with us.

We commit to:

- To meet the applicable requirements of ISO 9001, ISO 14001 and legal and environmental requirements, and to continually improve the effectiveness of the quality and environmental management system;
- Integrate the requirements of the quality and environmental management system with the Company's business processes and maintain the integrity of the system when planning and implementing changes to the quality and environmental management system;
- Selecting and training employees in such a way that their skills allow them to offer the best possible solutions at each stage of the Company's operations and to actively involve them in the plant management system;
- Systematically raising qualifications, awareness, sense of responsibility and involvement of employees in the area of quality and environment;
- Maintaining focus on increasing customer satisfaction;
- Acquiring all necessary additional knowledge and updating it in the face of changing trends and needs;
- Ensure adequate resources and means to implement this policy;
- Take steps to ensure that this Policy is known and understood by employees and that it is available to all interested parties on an ongoing basis.

The implementation and continuous improvement of the quality management system compliant with ISO 9001 and ISO 14001 guarantees the achievement of the assumed objectives. Top management has established this Quality and Environment IMS Policy, communicated it to employees and stakeholders, and is responsible for it.